# SECTION 6

# LEXUS ENFORM WITH SAFETY CONNECT

## Lexus enform with safety connect

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# Lexus Enform with Safety Connect-Overview

Lexus Enform and Safety Connect are subscription-based telematics services that use Global Positioning System (GPS) data, embedded cellular technology and XM® satellite data services to provide safety and security as well as convenience features to subscribers.

Lexus Enform and Safety Connect services are supported by Lexus' designated response center, which operates 24 hours per day, 7 days per week.

Lexus Enform service is available by subscription on select, telematics hardware-equipped vehicles.

With an active Lexus Enform subscription, the following features are available:

- Safety Connect features (See your vehicle Owner's Manual, Section 3 for details.)
  - Automatic collision notification\*1
  - Stolen vehicle location
  - Emergency assistance button (SOS)
  - Enhanced roadside assistance
- Destination Assist (see page 155)
- eDestination (see page 158)
- XM® Sports and Stocks\*2 (see page 161)
- XM NavWeather<sup>™\*3</sup> (see page 166)
- XM® NavTraffic\*3 (see page 170)

The following navigation-based Lexus Enform features are available without a subscription:

- Lexus Insider (see page 172)
- Voice Command (see page 44)

<sup>\*1:</sup> U.S. Patent No. 7,508,298 B2

<sup>\*2:</sup> Available at no extra charge with an active XM® satellite radio subscription.

<sup>\*3:</sup> Available via separate XM® subscription(s).

#### Subscription

After you have signed the Telematics Subscription Service Agreement and are enrolled, you can begin receiving services. A variety of subscription terms is available for purchase. Contact your Lexus dealer, call 1–800–25–LEXUS (1–800–255–3987), or push the "Destination Assist" (see page 155) in your vehicle for further subscription details.

XM® NavTraffic and XM NavWeather™ require separate XM® subscription(s). XM® Sports and Stocks is available with an XM® Satellite Radio subscription. After a 90-day free trial, you must set up the appropriate XM® subscription(s) to continue receiving these services.

#### Availability of service(s)

Lexus Enform premium services Destination Assist and eDestination will function in the contiguous 48 states and D.C. These services may also function in Hawaii and limited areas of Alaska for vehicles that contain map data for those states. They will not function in Canada or in other countries outside the United States.

Lexus Insider and XM® services will function in the contiguous 48 states and Canada. They will not function in Hawaii, Alaska, or countries outside of the U.S other than Canada.

The XM® NavTraffic, XM NavWeather™, and XM® Sports and Stocks services are available in the contiguous 48 U.S. states and Canada. For details about the XM® service coverage areas, refer to <a href="https://www.xmradio.com">www.xmradio.com</a> or call XM® Listener Care Center at 1–877–515–3987.

#### Activation of service(s)

Enrollment in Lexus Enform with Safety Connect (via your dealership) is required to activate all Enform services.

To receive XM® NavTraffic, XM NavWeather™, and XM® Sports and Stocks services, the XM® service must be activated. To activate the service, call the XM® Listener Care Center at 1–877–515–3987.

Customers should have their radio ID ready. The radio ID can be found by selecting "channel 000" on the radio. For details, see "(b) Displaying the radio ID" on page

XM® Satellite Radio is responsible for all fees and services, which are subject to change.

# ■ Certification for Lexus Enform with Safety Connect

FCC ID: O9EGTM1
FCC ID: O6Y-CDMRF101

#### NOTE

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

#### **FCC WARNING**

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### **CAUTION**

Exposure to radio frequency signals: The Lexus Enform with Safety Connect system installed in your vehicle is a low power radio transmitter and receiver. The system receives and also sends out radio frequency (RF) signals.

In August 1996, the Federal Communications Commission (FCC) adopted RF exposure guidelines with safety levels for mobile wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies.

- ANSI (American National Standards Institute) C95.1 [1992]
- NCRP (National Council on Radiation Protection and Measurement) Report 86 [1986]
- ICNIRP (International Commission on Non-Ionizing Radiation Protection) [1996]

Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. Over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C95.1).

The design of Lexus Enform with Safety Connect complies with the FCC guidelines in addition to those standards.

#### INFORMATION

- Available beginning Fall 2009 on select Lexus models. Contact with the Lexus Enform response center is dependent upon the telematics device being in operative condition, cellular connection availability, navigation map data, and GPS satellite signal reception, which can limit the ability to reach the response center or receive support. Enrollment and Telematics Subscription Service Agreement required. A variety of subscription terms is available; charges vary by subscription term selected.
- The Lexus Enform response center will offer support in multiple languages.
- Select Lexus Enform-subscribed vehicles are capable of communicating vehicle information, triggering owner reminder notifications.

Owners who do not wish to have their vehicle transmit this information can opt out of the service at the time of enrollment or by calling 1–800–255–3987 and follow the prompt for Safety Connect/Lexus Enform.

- For further details about the service, contact your Lexus dealer.
- Lexus Enform with Safety Connect services are not subject to section 255 of the Telecommunications Act and the device is not TTY compatible.

#### **Destination Assist**

Destination Assist provides you with live assistance for finding destinations via the Lexus Enform response center. You can request either a specific business, address, or ask for help locating your desired destination by category, such as restaurants, gas stations, shopping centers or other points of interest (POI).

After you tell the agent your choice of destination, its coordinates are sent wirelessly to your vehicle's navigation system.

#### • Make a call with Destination Assist



1. Push the "DEST" button.



#### 2. Touch "Destination Assist".

"Destination Assist" screen is displayed on the screen.



3. Touch "Call Dest. Assist" to contact an agent.



4. When an agent comes on the line, tell the agent the address, business name, or the type of POI or service you would like to locate.

To adjust the call volume, touch "-" or "+" on the "Destination Assist" screen, or use the volume switch on the steering wheel during the call.

You can end the call at any time by touching "Disconnect" on the "Destination Assist" screen or the steering-wheel phone on-hook (hang-up) switch.

After the agent helps you determine your location of choice, he or she will place you on hold briefly and wirelessly send the POI to your vehicle's navigation system. The agent will then instruct you to either touch "Go to @" or "Enter" on the navigation screen in order to save the destination. The agent will then end the call.



5. Touch "Go to \*O" or "Enter" to set the location as a destination, receive navigation guidance via your navigation system and to save the destination to Destination Assist folder for future reference.

If there is already a set destination, "Go to and "Add to Route" are displayed.

"Go to (a)": To delete the existing destinations and set a new one.

"Add to Route": To add a destination.

#### Destination Assist History

Locations you receive via Destination Assist will be saved to the navigation system.

Up to 100 destinations can be stored in the Destination Assist History.

- 1. Push the "DEST" button.
- 2. Touch "Destination Assist" on the "Destination" screen.



3. Touch "Dest. Assist History".



4. Touch the desired location in order to display its data and be able to be set it as a destination.

Touch "Sort" to sort the locations by either date or name.

# DELETE DESTINATION ASSIST HISTORY

You can delete destinations from your history.



1. Touch "Delete" on the "Destination Assist History" screen.



- 2. Touch the individual destination you would like to delete or "Select All".
- 3. Touch "Delete".

#### **eDestination**

With the eDestination feature, you can go online, via the Lexus.com owner's Web site, to select and organize destinations of your choice and then wirelessly send them to your vehicle's navigation system. You can store up to 200 locations online to access and update at any time.

Your locations can be organized into up to 20 personalized folders.

You must first go online at <a href="www.lexus.com">www.lexus.com</a> and go to the "Owners" section where you will need to register and log in. After this, you can create your personalized folders containing the locations you wish to send to your vehicle. (See Lexus Enform Guide for more information.)

#### Download eDestinations

After updating your eDestination folders online, you will need to download the information to update the data in the vehicle.



#### 1. Push the "DEST" button.



#### 2. Touch "Point of Interest".



#### 3. Touch "eDestination".

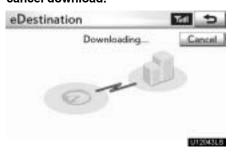
"eDestination" screen is displayed on the screen.



4. Touch "Download".



5. Touch "Yes" to confirm or "No" to cancel download.

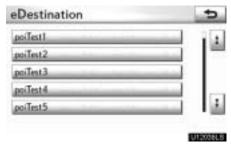


When "Yes" is touched, your most recent online eDestination data will be loaded to the navigation system.

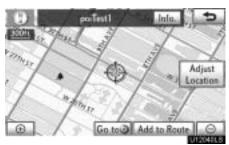
- Set an eDestination in the navigation system for guidance
- 1. Push the "DEST" button .
- 2. Touch "Point of Interest".
- 3. Touch "eDestination".



4. Touch the desired eDestination folder.



5. Touch the desired location.



The POI will be shown on the map. You can touch "Go to ©" to set the POI as a destination with route directions.

If there is already a set destination, "Go to

and "Add to Route" are displayed.

"Go to ●": To delete the existing destinations and set a new one.

"Add to Route": To add a destination.

You can also touch "Info." to display more information about the POI.



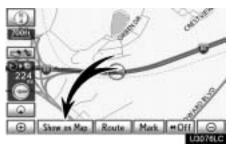
"Mark": To mark the POI on the navigation map.

"Go to ①": To set the POI as a destination with route directions.

"Add to Route": To add the POI as a destination.

"Detail": To read the POI notes you entered online, if any.

#### • Show eDestination icons



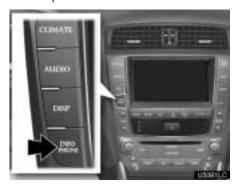
#### 1. Touch "Show on Map".



2. Touch "eDest. Icons". "eDest. Icons" indicator is highlighted.

## XM<sup>®</sup> Sports and Stocks

XM® Sports and Stocks is a service included with XM® satellite radio subscriptions for Lexus Enform vehicles. With this service, you can receive updates via the navigation system on your personally selected sports teams and stocks.



1. Push the "INFO/PHONE" button.



2. Touch "XM Sports" or "XM Stocks".

"XM Sports" or "XM Stocks" screen is displayed on the screen.

The following operations can be performed.

#### (a) XM Sports

- Receive sports information (See page 161.)
- XM Sports settings (See page 162.)
- (b) XM Stocks
- Receive stock data (See page 164.)
- XM Stocks settings (See page 164.)

#### (a) XM Sports

You must first add your desired teams prior to receiving information. (See page 162.)

- Receive sports information
- 1. Push the "INFO/PHONE" button.
- 2. Touch "XM Sports" on the "Information" screen.



3. Touch the desired team for which you would like to receive information.

Teams for which there is no current data available will be shaded out and you will not be able to select them.



4. Touch the specific information you would like to receive or touch "Read All" to receive all available information for that team.

The selected information will be read in its entirety.

# XM Sports settings — Add or delete teams

To input your personalized XM Sports team.

- 1. Push the "INFO/PHONE" button.
- 2. Touch "XM Sports" on the "Information" screen.



3. Touch "Options".



Please refer to the following pages for each setting.

You can also input your personalized XM Sports team from the "Setup" screen. (See "Other settings" on page 367.)

#### **ADD SPORTS TEAM**



#### 1. Touch "Add Sports Team".

Up to 5 teams can be added and saved in the system for which you will receive information. You can change your teams at any time. Teams must be added one at a time.



2. Touch the sporting league of the team you would like to enter.



3. Touch the name of the team you would like to add from the list that appears.



4. Touch "Yes" to confirm or "No" to cancel.

#### **DELETE SPORTS TEAMS**



1. Touch "Delete Sports Teams".



- 2. Touch the sports team that you would like to delete or touch "Select All" to delete all teams.
- 3. Touch "Delete".

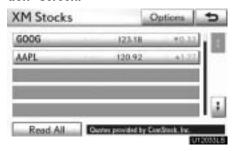


4. Touch "Yes" to confirm or "No" to cancel.

#### (b) XM Stocks

You must first add your desired stocks prior to receiving data. (See page 165.)

- Receive stock data
- 1. Push the "INFO/PHONE" button.
- 2. Touch "XM Stocks" on the "Information" screen.



3. Touch the individual stock for which you would like to receive verbal data or touch "Read All".

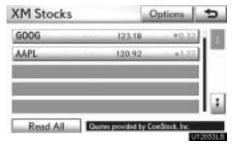
The available chosen data will be read in its entirety.

Stock data may be delayed by up to 15 minutes.

# XM Stocks settings — Add or delete stocks

To input your personalized XM Stocks settings.

- 1. Push the "INFO/PHONE" button.
- 2. Touch "XM Stocks" on the "Information" screen.



3. Touch "Options".



Please refer to the following pages for each setting.

You can also input your personalized XM Stocks settings from the "Setup" screen. (See "Other settings" on page 367.)

#### **ADD STOCK**



1. Touch "Add Stock".



- 2. Input the stock symbol you would like to add.
- 3. When finished, touch "OK" to enter.

You can enter and save up to 10 individual stock symbols for which you would like to receive data. Stocks must be input one at a time. You must know the symbol of the stock you wish to enter.

#### **DELETE STOCKS**



1. Touch "Delete Stocks".



- 2. Touch the stock you would like to delete or touch "Select All".
- 3. Touch "Delete".



4. Touch "Yes" to confirm or "No" to cancel.

#### XM NavWeather™

The subscription–based XM NavWeather™ service allows the navigation system to display weather information on the map. See page 153 for subscription information. The following operations can be performed.

# Show XM NavWeather™ information

Weather forecast information is displayed on the map. (See page 166.)

#### Weather information

Weather information for the selected city is displayed. (See page 168.)

#### Weather warnings

Weather warnings issued within an approximately 15.5 mile (25 km) radius around the vehicle are displayed on the warning screen. (See page 169.)

Show XM NavWeather<sup>™</sup> information



1. Push the "INFO/PHONE" button.



#### 2. Touch "XM NavWeather".

"XM NavWeather" screen is displayed on the screen.

#### XM NavWeather™ SCREEN



#### 1 "Info." button

When the city icon button is touched, the "Info." button will be displayed on the screen. Touching this button displays the "Forecast" screen. (See page 168.)

#### 2 City icon

When this button is touched, city names and the "Info." button will be displayed on the upper part of the screen.

#### 3 "Forecast" button

When this button is touched, the city selection screen will be displayed.



Touch a city to display weather information. Weather information of the selected city will be displayed. (See page 168.)

#### 4 "Current Location" button

When the "Current Location" button is touched, a map of the vehicle's current location will be displayed.

#### 5 Zoom in/out button

The scale of the map can be changed. Three zoom levels can be selected; 16 miles (26 km), 30 miles (48 km) and 60 miles (97 km).

#### 6 Weather icons and grids

Inclement weather information is displayed on the map using weather icons and grids. Touching an icon shows the related information at the top of the screen.

Weather
Tornado
Hurricane
Storm
Flood
Winter
Wind
Extremes
Other
Hail storm
Shear storm
Heavy fog
Heavy freezing rain/ice

Icon	Weather
	Heavy snow
<b>कारत</b>	Heavy rain

#### Weather information



- 1 Received time
- 2 City name
- 3 Today's date
- 4 Current weather
- 5 Current temperature
- 6 Today's weather
- 7 Tomorrow's weather
- 8 Day after tomorrow's weather
- 9 Observed time
- 10 Specified day's weather

When this button is touched, weather information for a specified day will be displayed.



U5054LCa

- 1 Daytime weather
- 2 Nighttime weather
- 3 Maximum temperature
- 4 Minimum temperature
- 5 Precipitation probability

#### Weather warnings

Weather warnings issued with in an approximately 15.5 mile (25 km) radius around the vehicle are displayed on the warning screen.

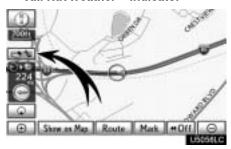


**"Show Map":** When this button is touched, the "XM NavWeather" screen will be displayed.

**"OK":** When this button is touched, the screen will return to the map of the current location.

This severe weather warning will display again if the severe weather is within an approximate 7.8 mile (12.5 km) radius around the vehicle.

#### XM NavWeather<sup>™</sup> indicator



When an XM NavWeather  $^{\text{\tiny TM}}$  Warning is issued within the vicinity, the XM NavWeather  $^{\text{\tiny TM}}$  indicator will appear on the screen.

## XM<sup>®</sup> NavTraffic

The subscription-based XM® NavTraffic service allows the navigation system to display traffic information on the map.

See page153 for subscription information. The following operations can be per-

#### • Show XM® NavTraffic Information

Traffic information is displayed on the map. (See page 170.)

#### Auto Avoid Traffic

formed.

If any heavy congestion or moderate traffic has been detected on the guidance route, it may be possible for you to select another route offered by the system. (See page 308.)

#### • Traffic Voice Guidance

Traffic information is provided using voice guidance. (See page 304.)

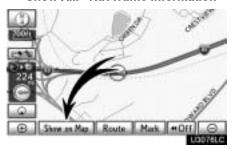
#### • Show Free Flowing Traffic

Freely flowing traffic is shown by the arrow on the map. (See page 309.)

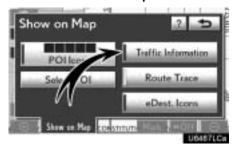
#### INFORMATION

- Traffic voice guidance is available only in English. To select English, see "
   Selecting a language" on page 297.
- When the "Traffic Information" indicator is dimmed, "Auto Avoid Traffic", "Traffic Voice Guidance" and "Show Free Flowing Traffic" will not operate.

#### • Show XM® NavTraffic information



#### 1. Touch "Show on Map".

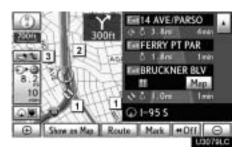


2. Touch "Traffic Information". "Traffic Information" indicator is highlighted.

XM® NavTraffic information is displayed on the map.



#### ➤ On Map screen



#### ➤ On Freeway information screen

#### 1 XM® NavTraffic icon

When any traffic information has been received, the XM® NavTraffic icon will appear on the map screen. Touching the XM® NavTraffic icon on the screen will start voice guidance for the traffic information. (See page 39.)

#### **INFORMATION**

When the XM® NavTraffic icon is selected, voice guidance for the traffic information will start even if "Off" for "Traffic Voice Guidance" is selected.

#### 2 XM® NavTraffic information arrow

When any XM® NavTraffic information has been received, the XM® NavTraffic information arrow will appear on the map screen. The color of the arrow changes depending on the traffic information received.

"Orange": Heavy congestion

"Yellow": Moderate traffic

"Green": Freely flowing traffic

#### 3 XM® NavTraffic indicator

When any XM® NavTraffic information has been received, the XM® NavTraffic indicator will appear on the screen. The color of the indicator changes depending on the traffic information received.

"White": Traffic information has been received.

"Yellow": Traffic restriction information on the guidance route has been received (screen button\*).

"Orange": Congestion information on the guidance route has been received (screen button\*).

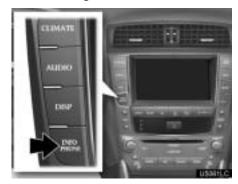
\*: Selecting the XM<sup>®</sup> NavTraffic indicator will start voice guidance.

#### **Lexus Insider**

Lexus Insider is an optional service that can send audio messages, or articles, to participating owners' vehicles via the navigation system. Potential Lexus Insider subjects might include, for example, Lexus vehicle technology tips, updates on regional Lexus events, or audio excerpts from Lexus Magazine articles. Up to 20 articles can be stored at a time.

You may opt out of receiving Lexus Insider messages at any time. (see page 175)

View and play received Lexus Insider messages



1. Push the "INFO/PHONE" button.



#### 2. Touch "LEXUS Insider".

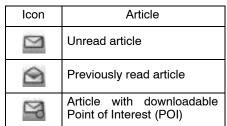
"LEXUS Insider" screen is displayed on the screen.

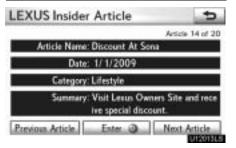


3. Touch the desired article title from the Lexus Insider menu to play that broadcast or touch "Read All" to listen to all stored Lexus Insider broadcasts.

To disrupt the audio read of Lexus Insider, push the "MODE" switch on the steering wheel or push the "AM·FM", "SAT", "DISC", "CD" or "AUX·USB" button on the audio system.

Icons appear at the left of the Lexus Insider story titles and indicate the following:

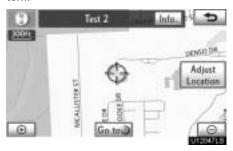




After touching an individual article, you can then touch "Next Article" or "Previous Article" to listen to another article.

You can also use the " $\wedge$ " or " $\vee$ " switch on the steering wheel to move to the previous or next article.

Some Lexus Insider stories will contain a downloadable POI relevant to the content. If it contains a POI, you can touch "Enter 
To download it to the navigation system.



You can touch "Go to (a)" to set the POI as a destination with route directions.

#### **DELETE LEXUS INSIDER ARTICLE**



1. Touch "Delete" on the "LEXUS Insider" screen.



- 2. Touch the individual article title that you would like to delete or "Select All".
- 3. Touch "Delete".

#### New article notification

When the vehicle is first powered on and a new Lexus Insider article is available, a notification will appear on the navigation screen.

The notice will appear for only approximately 6 seconds unless you choose one of the options listed.



When the new article notification appears, you can touch any of the following options.

#### "Listen Now":

Plays newly received Lexus Insider article(s).

#### "Ignore":

Removes notification screen without playing new articles.

#### "Remind Me Later":

Removes notification screen without playing articles. Notification will be displayed again when the system will begin operating.

#### Lexus Insider settings

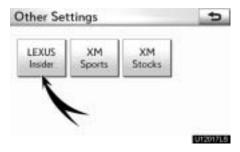
To change Lexus Insider settings, notification, and opt in or out of article receipt.



#### 1. Push the "SETUP" button.

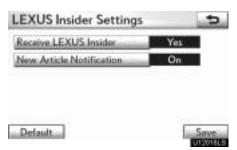


#### 2. Touch "Other".



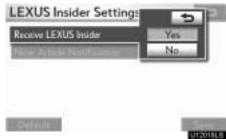
#### 3. Touch "LEXUS Insider".

"LEXUS Insider settings" screen is displayed on the screen.



Please refer to the following pages for each setting.

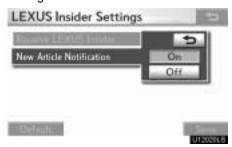
#### RECEIVE/OPT OUT OF LEXUS INSIDER



- 1. Touch "Receive LEXUS Insider".
- 2. Touch "Yes" to receive Lexus Insider articles or "No" to opt out of receiving articles.
- 3. Touch "Save".

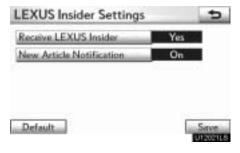
#### **NEW ARTICLE NOTIFICATION**

Automatic notification of new Lexus Insider articles is available and is the default setting.

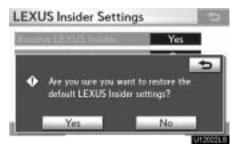


- 1. Touch "New Article Notification".
- 2. Touch "On" or "Off".
- 3. Touch "Save".

# RESTORE THE DEFAULT LEXUS INSIDER SETTINGS



1. Touch "Default".



2. Touch "Yes" to confirm or "No" to cancel.